

TERMS AND CONDITIONS

PUMAS OF PATAGONIA - 2018

Price and Payments

This trip is operated by Far South Expeditions, our partner in Chile. The price per person on double occupancy for this photo trip is US\$ 6,500. To reserve your spot we need a deposit of US\$ 500. The balance must be paid at least 90 days prior to the trip departure date. If we do not receive the deposit on or before this deadline we may cancel your spot. Please see Cancellations and Refunds for more information.

Payments must be made by wire transfer to a bank account in Chile or by credit card. Detailed payment information will be sent after we receive the booking form. We can wait up to 10 days to receive your confirmation deposit after you have filled the booking form. If your deposit is not made in due time we are going to try to contact you by e-mail. If we are unable to make contact your spot will be released.

We do not cover any bank fees relevant to the payments, so please consider them when making your wire transfer so that we do not have to pay those.

Cancellations and Refunds

Notice of cancellation can only be accepted IN WRITING from the person who signed the booking form and takes effect on the day such notice is received by us.

Refunds are made according to the following schedule:

- If cancellation is made 120 days or more before departure date, the deposit less US\$ 200 is refundable.
- If cancellation is made between 120 and 60 days before departure, the deposit is not refundable, but any payments covering the balance of the fee will be refunded.
- If cancellation is made past 59 days before departure date, no refund is available.

This policy and fee schedule also applies to pre-trip and post-trip extensions, as well as any transfers from one tour to another. **We strongly recommend the purchase of trip cancellation insurance to protect yourself.**

Number of guests

There's a minimum number of 6 guests to run this trip and a maximum of 7. In not reaching this number we are going to offer to each one, as an option, a party supplement so we can still make the trip. In not agreeing with the supplement the trip will be cancelled and a full refund will be made, minus US\$ 200 to cover administrative costs.

Changes in itinerary

We will attempt to adhere to the published itinerary as much as possible. However, certain conditions may necessitate slight changes in the itinerary. We reserve the right to alter the itinerary at any time, if necessary.

Included on the tour package

All ground transport within the itinerary, accommodation on double occupancy rooms as in the itinerary, local guide, photography guide and host, park entrance fees, all meals within the itinerary, drinks while in the field.

Not Included on the tour package

Air tickets, airport taxes, luggage fees (int'l or domestic), travel and cancellation insurance, emergency evacuation, à la carte dishes, meals and drinks while enroute, beverages and liquor at the hotels, hotel in Punta Arenas upon arrival or return (if needed/desired), laundry, gratuities, side trips or activities, photo equipment.

Single supplements

Single accommodations may be available for a supplemental cost of US\$ 582 for the main tour and US\$ 50 for the extension tour. Please note that single rooms are subject to availability.

IMPORTANT - You may be charged a single supplement if you are travelling alone and wish for a roommate but one is not available. Whenever possible we try to avoid this extra cost, but sometimes it's beyond our control. If this is the case, the single room supplement will be added to your final deposit.

Commercial flights, hotel in Punta Arenas

It's the participant's responsibility to book international and domestic flights in time to cope with our itinerary and to book a hotel in Punta Arenas if needed/desired. We can assist and book those for you.

To avoid problems with flight delays we recommend to arrive the night before and sleep at a hotel in Punta Arenas. If a participant does not show on time for the itinerary and misses the flight it will be his/her sole responsibility, including cost-wise, to get to our hotel in Torres del Paine or elsewhere.

Contact schedule

From the time of registration to the trip departure date, participants will receive 4 e-mails.

1. Detailed instructions on payment options.
2. Confirmation of your deposit/booking and a PDF file with important pre-trip information regarding commercial flights, visas, checklists of gear and clothing, weather, detailed itinerary, etc.
3. A reminder of the last payment due for the trip, a revision of your trip preferences and your payments receipt.
4. Final tour information with arrival instructions, contact telephones and participants list of names and e-mails.

It's the participant's obligation to inform us whenever a contact (address, telephone and specially e-mail) changes between reservation and the trip date.

Releases

Your application serves as a release of our liability and a complete assumption of all and every risks, disease, injury or incident. Payment of the deposit confirms that you understand and thoroughly agree with all the terms and conditions.

We are not to be held responsible for occurrences that are beyond our control, including war, acts of government, acts of terrorism, strikes, weather or any other causes whatsoever, natural or human, that may turn the operation of the trip impossible. We are also not responsible for any additional costs that may be incurred by delays or cancellations due to weather, flight delays, or otherwise.

If you have doubts or do not understand any of the conditions here, please ask us.

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